



UNIVERSAL PRESCHOOL UPDATE

September 2026

PURPOSE

This document offers Universal Preschool updates to local providers from the Colorado Department of Early Childhood.

UPDATES

Dear Universal Preschool Provider,

Happy Fall! Thank you for your continued partnership and for the incredible work you do every day to support Colorado children and families.

We wanted to update you on help desk surge support from the Universal Preschool (UPK) team, Metrix, and our three transition Early Childhood Councils (ECCs). Our ticket surge team's efforts have reduced the volume to 240 and continue to shorten response times. In this collective effort, we found a couple of trends that we would like to highlight and provide additional detail on to support efficiency.

If you left a voicemail ticket, please ensure that we can reach you at the phone number provided or leave a return message. Additionally, we have received several tickets related to the Contract/Amendment process.

- For providers participating for the first time in the 2026-27 program year, please contact universalpreschool@state.co.us with your questions and include "Contract" in the subject line.
- For providers who have 2025-26 program year contracts, please reference the previous June 26, 2026 communication and FAQs below:

Important Update Reminder: Your Universal Preschool Contract Has Been Extended Through 2030

We are writing to share an important update about your Universal Preschool (UPK) contract. Based on provider feedback, the Colorado Department of Early Childhood (CDEC) is simplifying the renewal process. The contract amendment removes the PDIS ratings requirement for automatic contract renewal and extends the contract through June 30, 2030.

- If you have already signed your amendment in DocuSign, no action is needed. Your contract is already extended through June 30, 2030.
- If you have received your amendment but have not signed it yet, please make every effort to sign it ASAP.
- If you have not yet received your amendment, your current contract will remain in effect while CDEC completes the amendment process. This ensures there is no interruption in your ability to serve children or receive payments.

Please consider this email formal notice that your current contract with the Colorado Department of Early Childhood is automatically renewed while CDEC works through the amendment process.

WHAT HAPPENS NEXT?

CDEC will continue sending amendments through the Fall to providers who have not yet received them in DocuSign. Our goal is to make this process as simple as possible and ensure all provider contracts are extended through June 30, 2030.

If you have any questions about the amendment process, please reach out to our CDEC Contracts and Procurement team at CDECprocurement-contracts@state.co.us

If you have questions about other aspects of participating in Universal Preschool, please reach out to the UPK Contact Center for assistance.

FREQUENTLY ASKED QUESTIONS (FAQ) - UPK CONTRACT UPDATES

Q: I have already signed my renewal agreement. Do I need to take any action?

A: No. If you have already received and signed your renewal agreement, your contract is extended through June 30, 2030.

Q: What if I have not yet signed my amendment?

A: Please make every effort to sign your amendment prior to June 30, 2026.

Q: What if I have not yet received my amendment?

A: Your current contract with the Colorado Department of Early Childhood (CDEC) is automatically renewed while the amendment process is underway. This ensures there is no interruption in your ability to serve children or receive payments.

Q: What are the next steps for receiving amendments?

A: CDEC will continue sending amendments through July to providers who have not yet received them in DocuSign. Our goal is to extend all provider contracts through June 30, 2030.

Q: Who should I contact if I have questions?

A: : For questions about the amendment process, please reach out to CDEC_procurement-contracts@state.co.us. For questions about other aspects of participating in Universal Preschool, please reach out to the UPK Contact Center for assistance.

Q: What if I have a Level 3, 4, or 5 rating in the PDIS system, do I still need to sign the amendment?

A: Yes. The amendment removes all references to PDIS, provides more flexibility in payment language, and extends the term of the contract through June 30, 2030.

Q: What if I have a Level 1, 2, or no rating in the PDIS system, do I still need to sign the amendment?

A: Yes. While this email extends your contract short term, you must sign the amendment and agree to the updated terms before the start of the 2026-2027 program year.

CONTRACTS / AMENDMENT OFFICE HOURS: UPK

- Thursday, September 17 · 2:30 – 3:30pm
- Time zone: America/Denver
- Google Meet joining info
- Video call link: <https://meet.google.com/xjp-ezcu-euz>
- Or dial: (US) +1 541-933-0361 PIN: 263 946 242#
- More phone numbers: <https://tel.meet/xjp-ezcu-euz?pin=5364625425260>

PROVIDER PAYMENTS

Please confirm all payment information has been provided through the Metrix Enroll portal and read all associated payment communications from coupkpayments@metrixiq.com.

Provided by
upk.colorado.gov