



UNIVERSAL PRESCHOOL UPDATE

9.18.26

PURPOSE

This document offers Universal Preschool updates to local providers from the Colorado Department of Early Childhood.

UPDATES

Dear Universal Preschool Provider,

Thank you for your continued collaboration and for the work you do every day to support Colorado children and families.

We wanted to update you on help desk surge support from the Universal Preschool (UPK) team, MetrixIQ, and our three transition Early Childhood Councils (ECCs). Thanks to these surge efforts, we are now responding to tickets within 48 hours of receipt and resolving all tickets within 3–5 business days. With these improvements, we are transitioning from surge mode to normal maintenance and response mode. Future surges are planned for December, when next year's application opens, and February, for matching phases.

Important Update Reminder: Your Universal Preschool Contract Has Been Extended Through 2030

Please review this important update about your Universal Preschool (UPK) contract. Based on provider feedback, the Colorado Department of Early Childhood (CDEC) is simplifying the renewal process. The contract amendment removes the PDIS ratings requirement for automatic contract renewal and extends the contract through June 30, 2030.

- ***If you have already signed your amendment in DocuSign, no action is needed. Your contract is already extended through June 30, 2030.***
- ***If you have received your amendment but have not signed it yet, please make every effort to sign it ASAP.***
- ***If you have not yet received your amendment, your current contract will remain in effect while CDEC completes the amendment process. This ensures there is no interruption in your ability to serve children or receive payments.***

If you were unable to attend the provider agreement office hours yesterday, please use [this](#) recording.

For questions regarding the contracting and amending process, please email the Procurement team at CDEC_procurement-contracts@state.co.us. For questions regarding service delivery or how these revisions impact your operations, please contact the UPK support team directly.

Please consider this email formal notice that your current contract with the Colorado Department of Early Childhood is automatically renewed while CDEC works through the amendment process.