



WHAT IS ISST?

WHAT IS ISST?

Individualized Service + Support Team (ISST) is a service and support planning process for children and youth, which involves the whole family. This collaborative process focuses on the unique needs of each child/youth and family.

AGES SERVED

Joint Initiatives serves children and youth from birth to age 21.

HIGHLIGHTS

- The importance of neutral facilitation and shared responsibilities among partners
- Partners' commitment to staffing cases that may not necessarily be assigned to their program or agency
- Pushing systems to expedite things and explore change
- Building the DREAM TEAM – identifying people and agencies that have resources and the power to make decisions

GUIDING PRINCIPLES

- Consider least restrictive services/placement
- Family and child/youth voice and choice throughout all phases
- Shared decision making and responsibility among parties
- Trauma-informed and responsive process

BENEFITS OF ISST

- Complex/behavioral or at-risk referral
- Community Table
- Reduces confusion and miscommunication
- Access to services/referrals
- Written plan
- Strengths- and needs-based
- Neutral facilitation
- Voice and choice
- Shared decision-making and costs
- Trauma-informed



SCAN ME

**SCAN OR
CLICK TO
INITIATE AN
ISST REQUEST**

bit.ly/JIReferral



Joint Initiatives
PATHWAYS

