



UNIVERSAL PRESCHOOL UPDATE

6.29.26

PURPOSE

This document offers Universal Preschool updates to local providers.

UPDATES

Hello UPK Providers!

Tomorrow (June 30, 2026) is the last day that Heather and I will be able to go into BridgeCare and take care of issues around enrollment, decreasing seats and withdrawing families who are unresponsive. As of July 1, we will transition to advice and support for you all in how to get done what you need to get done. **If you need support with any of these things without having to go to the help desk, submit it to Heather or me by noon tomorrow and we will take care of it.**

So, what happens moving forward? We will be publishing on JI's UPK page exactly where to go for what issue and will be available to provide you with advice and guidance if you are not sure what to do. Give us a few days to a week to get all of that up on the JI UPK page and, of course, pay attention to any correspondence that comes to you from CDEC, Procurement and MetrixIQ. When we receive those, we will be adding them to the UPK page in hopes that you will be able to find everything you need in one place. UPK@jointinitiatives.org will revert back to coming directly to JI so you can submit questions there, to Heather directly at hmayheu@jointinitiatives.org or to me at negt@mac.com. Both Heather and I will retain our telephone numbers:

Heather:

Office: 719-630-0927, Ext. 742

Mobile: 719.684.4326

Noreen:

719-338-7223

It is our goal to ensure that you continue to be supported through this transition; however, support from JI will look a little different in that we will likely be referring you somewhere else to have your issue resolved rather than being able to do it yourself.

And, as always, be sure to have the link to the provider handbook handy (it is also linked on the UPK page) as there are many tasks you can do on your own without having to submit a help desk ticket.

As all of the pieces of the transition plan are finalized, we will send out another email with the details and will let you know when the UPK JI site has been updated: jointinitiatives.org/upk. In the meantime, don't hesitate to reach out if you need help.